

Hurricane Helene Relief in our Service Area

VIRGINIA (WDBJ/Press Release) - FEMA has announced federal disaster assistance is available to the Commonwealth of Virginia to supplement recovery efforts in the areas affected by Tropical Storm Helene from Sept. 25, 2024, and continuing.

The President's action makes federal funding available to affected individuals in Giles, Grayson, Smyth, Tazewell, Washington and Wythe counties and the independent city of Galax. Assistance can include grants for temporary housing and home repairs, low-cost loans to cover uninsured property losses and other programs to help individuals and business owners recover from the effects of the disaster.

Individuals and business owners who sustained losses in the designated areas can begin applying for assistance by registering online at www.DisasterAssistance.gov, by calling 1-800-621- 3362 or by using the FEMA App. If you use a relay service, such as video relay service (VRS), captioned telephone service or others, give FEMA the number for that service.

https://www.disasterassistance.gov/
https://www.211virginia.org/consite/index.php
Virginia 511 -View up to date road closure information. 511 https://www.511virginia.org/
VDOT 24 Hour Customer Service Center – Report any issue concerning roadways. 800-376-7623 my.vdot.virginia.gov
FEMA Helpline 1-800-621-3362 https://www.fema.gov/about/contact FEMA Assistance for Individuals – Step by Step https://www.ready.gov/recovering-disaster... FEMA Assistance for Governments and Private Non-Profits https://www.fema.gov/assistance/public...
Disaster Assistance https://www.disasterassistance.gov/

Bland County
Please visit Bland County, VA Emergency Services on Facebook for up-to-date information
****SHELTER & FOOD INFORMATION*** Shelter and Food will be available at Bland Elementary School beginning today at noon. Please use the gym side of the building to enter. Handicap accessibility is available. The school has power and internet. Laundry Services are available at Bland Elementary School (276-688-3361) and Bland Ministry Center (276-688-4701), please call for an appointment. Laundry detergent and dryer sheets will be provided. Hot Showers are available at the Bland Fairground Pavilion and Bland Ministry Center.

County Staff, Department of Social Services, and other county agencies will be driving the county this afternoon to do wellness check in's and provide water and non-perishable food items to those who cannot get out.
Thank you for your patience as we mobilize the emergency services plan.

Carroll County

Carroll County Helpline is now active. Call 276-730-3001 if you need assistance.

Here are some answers to frequently asked questions:

<https://carrollcountyva.gov/>

Power Restoration: Woodlawn restoration - October 1st 11:59 p.m. No other information on Carroll locations currently

Donations: Water, Canned food, and non-perishables will be accepted at the [Southwest Virginia Farmers Market](#) on October 1st from 9-4

Volunteering - Contact local churches on "How to Help"

Assistance/Funding - Currently we are working to provide immediate assistance with our resources available. Please let us know if you have any emergency needs as they arise

City of Galax

<https://galaxva.com/> There is Storm damage updates on this site

Please see the Facebook page for more resources- there are several distribution centers for water

Grayson County

Here's a screenshot of locations for help in Grayson County. Updates will be added to Facebook page – Grayson County.

Sector	Name	Address	POC	Phone Number
Baywood	Baywood Rescue	47 Cross Roads Dr. Galax VA 24333	Megan Barnes	276-237-3259
Baywood	Haven of Rest Church	1124 Edmonds Road, Galax, VA 24333	David Spivey	276-237-3007
Elk Creek	Elk Creek Fire	547 Comers Rock Rd. Elk Creek, VA 24326	Huggie Watson	276-233-4847
Fries	Fries Fire Department	832 E. Main Street Fries, VA 24330	Taylor Hyatt	276-237-1603
Independence	Indpendece Rescue Squad	186 W. Main Street Independence, VA 24348	Melanie Boyer	276-768-8558
Mt. Rogers	Mount Rogers Fire Dept.	51 Fire House Rd. Whitetop, VA 24292	Ralph Norris	423-335-2886
Rugby	Grayson Highlands School	6459 Troutdale Hwy. Troutdale, VA 24378	Sara Osborne	276-233-4396
Troutdale	Troutdale Fire Dept.	291 Ripshin Road, Troutdale, VA 24378	Doug Peak	276-237-3259

<https://www.graysoncountydss.org/resources>

Little Free Food Pantry. On Hwy 58/Foxridge Road, Mouth of Wilson, there is a food pantry known as the Little Free Food Pantry. It was set up by a couple in the community and they stock it, along with donations from other private individuals. It is situated by the side of the road and can be easily accessed.

Feed America. Once a month they operate out of the old Elk Creek Elementary school. The contact person for the program is Jeff Hines. 276-655-4868

Fancy Gap Friends are now able to offer food delivery as far as Independence. We can meet folks that live outside the town at Food City in Independence. Delivery days are Tuesdays & Thursdays, it is very helpful to call the day before to setup delivery. 276-235-7115

Smyth County

<https://smythchamber.org/hurricane-helene-relief/>

Smyth County Department of Social Services is accepting SNAP food replacement requests. To complete your submission, please fill out the attached form and return it within 10 days.
SNAP Food Loss Form

Crisis Cleanup Hotline – Please contact the Crisis Cleanup Hotline for help with tree clean up, muck and debris removal, and tarping assistance.

1-844-956-1386

Smyth County Public Library can help with the completion of relief forms through the Digital Navigator and additional staff.

<https://scplva.net/news/amicorps-serving-here/>

Wythe County

As we continue through the recovery process, we would like to provide additional resources for those seeking assistance, along with information on donation drop-off locations and organizations accepting contributions. If you are interested in donating your time, goods, or services, we encourage you to connect with a local organization. Many non-profits, churches, and community groups have united to offer aid during this challenging time.

For local donations, please contact the Wythe County Department of Social Services at 276-228-5493 or by email at kimberly.ayers@dss.virginia.gov. We will keep an updated list of these resources here and on the Tropical Storm Helene Recovery page at wytheco.org.

Thank you again for your continued support. We are committed to sharing important updates and resources as they become available.

Water, Supplies, & Non-Perishable Goods

Pickup & Drop off

Ivanhoe Fire Department

Speedwell Fire Department

Wytheville's A Christmas to Remember/Hitachi Energy Arena Barn

US Cellular Wytheville - 10/1/24

Charging Stations & Free Supplies