



IT Help Desk

Student Help

Students needing help with email or distance learning can contact the Distance Learning Office at bbhelp@wcc.vccs.edu or (276) 223-4816. Students needing help with the Student Information System (registering for courses, viewing grades, etc) should contact Student Services at (276) 223-4758. Students are also encouraged to use [AskWCC](#) to chat with an Online Academic Advisor.

Faculty and Staff Help

Faculty and Staff needing help with distance learning can contact the Distance Learning Office at bbhelp@wcc.vccs.edu or (276) 223-4816. All other issues should be submitted using [SchoolDude](#) or sent to the WCC IT Office at helpdesk@wcc.vccs.edu.

WCC Faculty and Staff can access their VCCS-provided email account by logging into <http://wcc.my.vccs.edu> and selecting the Gmail option. Click [here](#) for more information on the services provided by this account.

SchoolDude

Additional information on SchoolDude can be found [here](#).

